

The National Family Safety Program Summary

برنامج الأمان الأسري الوطني

برنامج الأمان
الأسري الوطني
The National Family
Safety Program



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Who Are We?

The National Family Safety Program (NFSP) was established by a Royal Decree (No. 11471/MB) on the 16th of Shawal 1426 the correspondent of November 18th 2005, as a national program that is administratively linked to the National Guard Health Affairs.

We at the Program aim at establishing foundations of an aware and safe community that protects and defends individuals' rights and helps the victims of domestic violence.

Our Vision

To be a leading force in fostering family safety, security, and unity.

Our Mission

The National Family Safety Program strives to be a center of excellence on family violence by providing prevention and advocacy services, raising awareness and building partnerships with professionals, public and private agencies, and with international organizations to foster a safe family environment in Saudi Arabia.

Our Values

Excellence: We are committed towards excellence in everything we do and continually strive to improve our performance and build our capabilities to achieve superior results that surpass expectations.

Accountability: We understand the strategic objectives, roles and responsibilities, and acknowledge that our rewards and consequences are directly tied to our performance.

Respect: We treat our beneficiaries, partners, employees and other stake holders with the utmost respect and fairness at all times to be a role model for the family we aim for and to build a lasting foundation for high-level performance.

Integrity: We continually seek input and feedback from our immediate target audience, such as professionals, public and private agencies, international organizations and from our final beneficiaries - "the Family". We anticipate their needs and win their trust and loyalty by being committed to our mission and values.

Family Unity: Our work and focus is geared towards families in the context of the society unit.

We believe in families that are characterized by respect, stability and unity and see them as the key driving force for the society.

Commitment: We honor our commitments to our cause and to our beneficiaries, partners, and employees while adhering to the highest ethical standards.

Credibility: We strive to earn enduring credibility with our stakeholders through integrity, honesty, and transparency which illustrate our full commitment to the society.

Partnership & Collaboration: Our partners lie in the heart of what we do and are integral to our mandate. We build productive, collaborative, and trusted relationships across the organization and with professionals, public and private agencies and international organizations; as our primary audience and beneficiaries of our services.

Our Goals and Scope of Work

1. Strengthen the role of Saudi Arabia in the humanitarian field by working on preparation of national regulations and policies to end domestic violence and child abuse in Saudi Arabia.
2. Prepare future strategies and action plans to end domestic violence and child abuse based on scientific evidences obtained from social surveys and statistical studies conducted in all regions of the Kingdom.
3. Promote partnership and solidarity with the government sectors, NGOs, and charitable organizations in order to unite efforts and organize joint national action, and at the same time to overcome obstacles and duplication in the objectives and performance.
4. Raise the level of awareness among the individuals and institutions of damages caused by domestic violence and child abuse and their negative effects on society in the long term.
5. Train staff members of our associates to deal appropriately and effectively with cases of domestic violence and child abuse.
6. Provide victims of domestic violence and care providers with the needed referrals and support.

Our Departments

Community Service and Awareness

The National Family Safety Program provides the community with several awareness, counseling and social programs which are presented by highly qualified professionals with the following objectives in mind:

1. Play a major role in influencing Saudi laws and legislations pertaining to family Safety.
2. Raise awareness among the Saudi community on the risks of child maltreatment and domestic violence.
3. Advocate for women and children rights in the Saudi community.
4. Develop the Saudi youth to become ambassadors for The National Family Safety Program (NFSP).
5. Enhance the role of volunteers in Prevention of child maltreatment & domestic violence in the community.

Prevention and Training

The National Family Safety Program aims through this department to increase the knowledge on the issue of domestic violence and sharpen the skills of all professionals dealing with cases of domestic violence and child abuse. Main goals of this department are:

1. Training and development of Professionals working in the field of Child maltreatment and domestic violence.
2. Using the Best training practices when conducting The National Family Safety Program (NFSP) courses.
3. Collaboration with local and international partners and alliances to provide the best training courses.
4. Maintain positive relationship with the trainees and develop a matrix of professionals in the field.
5. Training need-assessment for Professionals working in various fields on regular basis.

Center of Excellence

The National Family Safety Program conducts research studies in the field of prevention of domestic violence through the following:

1. Conduct state of the art, high-impact research studies based on the needs and priorities identified in research agenda.
2. Enhance and develop linkages and partnerships in conducting research on child maltreatment and domestic violence.
3. Provide academic research support to students.



Public Relations & Media Affairs

This department has been created to reflect the bright side for the National Family Safety Program and its mission in the fight against domestic violence in all its forms along with management of alliances and partnerships. The objectives of this department can be summarized as follows:

1. Reinforce and maintain the brand/image of the National Family Safety Program (NFSP).
2. Create interest through reaching out to the public and external stakeholders with the main purpose of building credibility for the National Family Safety Program (NFSP)
3. Provide information on family safety in general and the role of the National Family Safety Program (NFSP) in specific.
4. Initiate and enhance partnerships and alliances with national and international agencies to encourage collaboration and maintain favorable stakeholders' perceptions of the National Family Safety Program (NFSP).
5. Set standards and provide comprehensive guidance to The National Family Safety Program (NFSP) staff with regards to communication with the different forms of media.

Operations

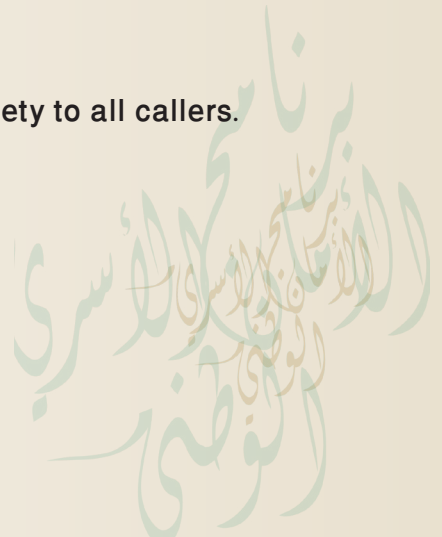
The Operations Department at The National Family Safety Program controls the planning and management of all NFSP resources to meet the Program's objectives. This administration is based on the following:

1. Fostering the Professional and productive working environment at The National Family Safety Program (NFSP).
2. Effective Manpower utilization through maximum development of The National Family Safety Program (NFSP) Human resources.
3. Building leadership skills for The National Family Safety Program (NFSP) Managers, supervisors and senior staff.
4. Enhance the IT infrastructure to promote work efficiency and ensure secure and efficient Information Management Systems.
5. Ensure compliance with The National Guard Health Affairs' (NGHA) administrative policies and procedures and work laws.
6. Effective utilization and allocation of The National Family Safety Program (NFSP) budget to operate in the most efficient manner.

Saudi Child Helpline (SCHL) 116111

The Saudi Child Helpline (SCHL) is one of the national projects that aim at supporting children who are 18 or below and are subjected to maltreatment, neglect or any problem that negatively influences their development and growth. Therefore, its goals can be summarized in the following:

1. Provide the state of art hotline counseling services for children under 18 years old and their care givers.
2. Treat each caller with dignity, understanding and respect.
3. Ensure that a proper referral channel is available at all times.
4. Provide awareness and evidence based information on family safety to all callers.



Membership of The National Family Safety Program

The National Family Safety Program offers all individuals who are interested in family safety the chance to obtain NFSP's membership which is valid for 3 years and is subject to renewal through the completion of the membership form and provision of a minimal subscription fee.

The Program offers all its members invitations to attend the activities and events organized by NFSP. They are also provided with all the Program's publications. In addition, the Program provides members with the opportunity to participate in event planning and organization as well as a 50% discount on all Program activities and training courses.

The membership form can be accessed through the website: (www.nfsp.org.sa). Questions, queries and comments concerning the Membership can be addressed through calling: +966 1 8040022 or sending a fax on: +966 1 8040103

Contact Us

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